

## **I. Access to Member's Premises**

The Cooperative and its properly identified agents will be allowed reasonable and safe access to the Cooperative's facilities located on the member's premises for the purposes of reading meters, testing, repairing, removing, inspecting, maintaining (including, but not limited to trimming trees) or replacing the service drop, meter or other Cooperative apparatus used in connection with the delivery, metering or monitoring of electricity. Only properly identified Cooperative employees (NHEC identification badge including photograph) and its agents should be allowed access. Should there be obstacles (including ice and snow) to the Cooperative's ability to perform its duties; the Cooperative may notify you in writing about the obstacle. Upon notice from the Cooperative, you should remove any obstacle. Should the obstacle(s) not be removed, the Cooperative may discontinue service to a meter location (See section H: Disconnection by Cooperative for Other Reasons). Under normal conditions, the Cooperative will access the property only during business hours, but access during emergency conditions could occur at any time.

Cooperative personnel, agents, or other representatives strive at all times to use good judgment in protecting your interests and that of the Cooperative, while performing assigned duties in a responsible, safe and efficient manner.

All meters, service connections, and other equipment furnished by the Cooperative shall be, and remain, the property of the Cooperative. Members, prospective members, and their agents shall exercise proper care to protect the property of the Cooperative on the premises. In the event of loss or damage to the Cooperative's property arising from neglect of the member, prospective member, or their agent, we must require that the cost of necessary repairs or replacement be paid by the member, prospective member or their agent.